

Top Parent Concerns

After having much success rolling out this program to many schools, we have seen the same few issues arise from a parents perspective, but each one can be addressed and mitigated.

	Concern	Response
①	I do not want to give out my child's personal information to the school (see the personal data protection document).	<p>Traditionally, parents provide significantly more data on the health of their child to the school for medical & physical releases than will ever be collected with the IHT platform.</p> <ul style="list-style-type: none"> • The system <u>does not</u> collect sensitive personal health information such as social security numbers, physical information/health conditions. • The system does not share any health information with the school. • The only data our school receives will include statistical data such as how many students completed the daily checker, who has not completed the checker, and test results only of those who have tested for COVID-19. None of the data is stored at our school at all.
②	Why am I getting the daily checker on a weekend when my child is not even at school?	<p>The daily checkers are completed every day, including weekends, for two important reasons.</p> <ul style="list-style-type: none"> • If a student begins to exhibit symptoms over the weekend, the daily checker will initiate a televisit, if necessary. This allows the medical provider to assess whether a COVID test is required and begin the process sooner rather than later, thus reducing the amount of school days the student may miss. • Additionally, in order to ensure the dashboard data is valuable in making administrative decisions, the weekend data provides information regarding the health of our school community. It is valuable for identifying a spike in cases as we know, COVID doesn't take the weekends off.
③	Can I send my child to school if I am still having trouble with the daily checker?	<p>Absolutely. During the activation period when families are becoming familiar with the daily checker, you will still bring your healthy child to school, even if you continue to experience difficulties with the checker. We have two requests of you:</p> <ul style="list-style-type: none"> • Please do NOT bring your child to school if they are sick or exhibiting symptoms of COVID. • Please contact the IHT technical support number in order to receive assistance in resolving your issues. <p>Beginning with the GO LIVE date, you will need the GREEN shield to enter campus.</p>